



California Institute of Emergency Medical Training

Main campus
2669 Myrtle Ave #201-203
Long Beach CA 90755

Wilson campus
13933 Crenshaw Blvd.
Hawthorne CA 90250

(562) 989-1520

www.ciemt.com

Course Catalog

January 1st 2018-Dec 31st 2018

Emergency Medical Technician Programs-----Pages 2-12

EMT Continuing Education-----Pages 14-15

24 hour Refresher Course-----Pages 16-17

American Heart Association Classes-----Page 18-19

Mission statement: CIEMT is dedicated to offering the highest level of education and training to Emergency Medical Technicians, Healthcare Providers, and the general public. CIEMT's goal is simple.

After successful completion of our EMT program we expect our EMT students to be able to pass the NREMT exam. In addition, we expect all our students to be able to treat and care for patients in the field at the highest possible level and expertise of which they were trained.

CIEMT is a private institution that is approved to operate by the Bureau for Private Postsecondary Education and the Los Angeles County EMS Agency. Approval means CIEMT is in compliance with the California Private Postsecondary Education Act of 2009

This institution does not provide English-as-a- second language instruction

California Institute of Emergency Medical Training - Enrollment Agreement

Instruction will be provided at these locations:

2669 Myrtle Ave. # 201-203 Long Beach, CA 90755 (Main Campus)

13933 Crenshaw Blvd Hawthorne CA 90250 (Satellite Campus)

This program consist of twenty one (21) classroom sessions (seven hours per session) and is designed to give the student the skills and knowledge to function as a working Emergency Medical Technician at a basic level and to facilitate the passing of the National Registry Exam. All equipment required for the course of study such as stethoscopes, blood pressure cuffs, splinting devices and spinal boards will be provided by the school at no cost to the student. The program is intended for those who want to gain employment as a firefighter, emergency care technician at a hospital, as an ambulance driver or attendant. It is also for those individuals who are planning on attempting to obtain a higher level of medical training such as RN, PA or MD as an enhancement for the competitive application process for those professions.

Initial Certification Program for Emergency Medical Technician (EMT):

Didactic & Skills (21 classes)	126 Hrs
Clinical	24 Hrs
CIEMT On-Line	20 Hrs
Total Class	170 Hrs

Cancellation and refund policy: STUDENT’S RIGHT TO CANCEL

Students are required to submit a two hundred dollar (\$200.00) registration fee as a condition of registration for the Initial Certification Program for EMT-Basic. Cancellation of attendance in this program will allow the student a full refund only if cancellation is made Ten (10) working days prior to the start date of the class in which the student has registered. If cancellation is made less than ten working days prior to the start date of the course, the registration fee is considered non-refundable. Cancellation is defined as sending a date verifiable e-mail to the CIEMT course program directors e-mail address. If the provisions of cancellation described herein are not met the **registration fee is considered non-refundable.** (Matthew Goodman CIEMT Program Director, Admin@CIEMT.COM)

Student Services:

Student services at the CIEMT consist of both a reference library and online web access at the school, to broaden student research options. If necessary, academic counseling will be provided at no cost to the student at the start of the second week and third week of the Initial Certification Program for Emergency Medical Technician course. The need for counseling and subsequent tutorial recommendations will be determined by a thorough review of both academic grades on daily quizzes and practical skills performance evaluation. Tutoring will be available for a nominal fee by qualified CIEMT instructors, approved and designated by the program director. All other required material including the EMS policies guide to Los Angeles County scope of practice will be provided by the CIEMT at no additional cost to the student.

The CIEMT refund policy for the unused portion of tuition fees: Students who withdraw from the Initial Certification Program for EMT and have completed 60 percent or less of the course a refund shall be calculated as follows: (if the student has attended more than 60 percent of the course no refund will be due.)

1. A registration fee of \$200 dollars will be deducted from the total tuition.
2. The remaining figure will be divided by the number of hours in the program.
3. The sum arrived at through the calculations of #2 is the hourly charge for the program.
4. The amount owed by the student for the purposes of calculating a refund is derived by multiplying the total hours of instruction by the hourly charge for instruction plus the amount of the registration fee.
5. The refund shall be any amount in excess of the figure derived in #4 that was paid by the student.
6. If the student has attended greater then 60% of the CIEMT EMT-Basic course tuition will not be refunded.
7. The student must exercise his or her right to cancel or withdraw before attending skills day 2. For your EMT program the date will be _____20

Example: If a student withdraws from the CIEMT EMT course after attending 75 hours of program, the refund of tuition would be calculated as follows:

1. \$915.00 Course Fee - \$200.00 Registration Fee = \$715.00
2. \$715.00 divided by the number of hours in the program 146 Hrs = \$4.90 an hourly charge for the program.
3. The amount owed by the student would be the hours in which the student attended the course 75 hours X the hourly charge \$4.90 = \$367.50 plus the registration fee of \$200.00 equaling a student owed amount of \$567.50
4. The amount in excess and refund to the student would be tuition amount \$915.00 – \$567.50 the amount owed by the student, which would equal a refund amount paid to the student of \$347.50.

Student Tuition Recovery Fund (STRF): "You must pay the state-imposed assessment for the Student Tuition Recovery Fund (STRF) if all of the following applies to you:

1. You are a student, who is a California resident, or are enrolled in a residency program, and prepay all or part of your tuition either by cash, guaranteed student loans, or personal loans, and
2. Your total charges are not paid by any third-party payer such as an employer, government program or other payer unless you have a separate agreement to repay the third party.

You are not eligible for protection from the STRF and you are not required to pay the STRF assessment, if either of the following applies:

1. You are not a California resident, or are not enrolled in a residency program, or
 2. Your total charges are paid by a third party, such as an employer, government program or other payer, and you have no separate agreement to repay the third party."
- (b) In addition to the statement described under subdivision (a) of this section, a qualifying institution shall include the following statement on its current schedule of student charges:

"The State of California created the Student Tuition Recovery Fund (STRF) to relieve or mitigate economic losses suffered students who are California residents, or are enrolled in a residency program attending certain schools regulated by the Bureau for Private Postsecondary and Vocational Education. You may be eligible for STRF if you are a California resident or are enrolled in a residency program, prepaid tuition, paid the STRF assessment, and suffered an economic loss as a result of any of the following:

1. The school closed before the course of instruction was completed.
2. The school's failure to pay refunds or charges on behalf of a student to a third party for license fees or any other purpose, or to provide equipment or materials for which a charge was collected within 180 days before the closure of the school.
3. The school's failure to pay or reimburse loan proceeds under a federally guaranteed student loan program as required by law or to pay or reimburse proceeds received by the school prior to closure in excess of tuition and other costs. There was a material failure to comply with the Act or this Division within 30 days before the school closed or, if the material failure began earlier than 30 days prior to closure, the period determined by the Bureau.
4. There was a material failure to comply with the Act or this Division within 30 days before the school closed or, if the material failure began earlier than 30 days prior to closure, the period determined by the Bureau.
5. An inability after diligent efforts to prosecute, prove, and collect on a judgment against the institution for a violation of the "Act." However, no claim can be paid to any student without a social security number or a taxpayer identification number.

If the Student has received federal student financial aid funds, the student is entitled to a refund of moneys not paid from federal student financial aid program funds. Cancellation or withdraw from the program is defined as either directly speaking to the CIEMT course program director or sending a date verifiable e-mail to the CIEMT course program directors e-mail address. If the provisions of cancellation described herein are not met the deposit is considered non-refundable. (Matt Goodman, CIEMT Program Director, 562 989-1520, ADNIN@CIEMT.COM)

If the student is eligible for a student loan and the student defaults on a **federal or state** loan, both of the following may occur: The federal or state government or loan guarantee agency may take action against the student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan. The student may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid. If the student obtains a loan to pay for an educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount any refund.

NOTICE CONCERNING TRANSFERABILITY OF CREDITS AND CREDENTIALS EARNED AT OUR INSTITUTION

The transferability of credits you earn at CIEMT is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the completion certificate you earn in the CIEMT EMT-Basic program is also at the complete discretion of the institution to which you may seek to transfer. If the completion certificate that you earn at this institution is not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your course work at the institution. For this reason you should make certain that your attendance at this institution meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending CIEMT to determine if your completion certificate will transfer.

CIEMT is a private school and has not entered into an articulation or transfer of credit agreement with any college or university. **The course does not provide the student with any collage credits towards any degree.** This includes any credit for prior “experiential learning”.

Prior to signing this enrollment agreement, you must be given a catalog or brochure and a School Performance Fact Sheet, which you are encouraged to review prior to signing this agreement. These documents contain important policies and performance data for this institution. This institution is required to have you sign and date the information included in the School Performance Fact Sheet relating to completion rates, placement rates, certification exam passage rates, and salaries or wages, and the most recent three year cohort default rate, if applicable, prior to signing this agreement.

I certify that I have received/obtained the catalog, School Performance Fact Sheet and information regarding completion rates, placement rates, certification exam passage rates, and salaries or wages information, and the most recent three year cohort default rate, if applicable, included in the School Performance Fact Sheet, and have signed, initialed, and dated the information provided in the School Performance Fact Sheet.

Student’s initials _____

Complaints: A student or any member of the public may file a complaint about this institution with the **Bureau for Private Postsecondary Education** by calling 1 (888) 370-7589 or by completing a complaint form, which can be obtained on the bureau’s internet Web site at www.bppe.ca.gov

THE FULL AMOUNT OF \$895 (EIGHT HUNDRED AND NINETY FIVE DOLLARS) IS THE TOTAL CHARGE TO ATTEND THE INITIAL CERTIFICATION PROGRAM FOR EMT AND IS DUE IN FULL NO LATER THEN THE FIRST DAY OF INSTRUCTION OF THE COURSE.

INITIAL CERTIFICATION PROGRAM FOR EMT \$720.00 +
 REGISTRATION FEE \$200.00 (non-refundable within 10 working days of course)
 TEXTBOOK FEE \$75.00

TOTAL COURSE CHARGE \$995.00

YOU ARE RESPONSIBLE FOR THIS AMOUNT. IF YOU GET A STUDENT LOAN, YOU ARE RESPONSIBLE FOR REPAYING THE LOAN AMOUNT PLUS ANY INTEREST.

TOTAL CHARGES FOR THE CURRENT PERIOD OF ATTENDANCE: \$995.00

ESTIMATED TOTAL CHARGES FOR THE ENTIRE EDUCATIONAL PROGRAM: \$995.00

THE TOTAL CHARGES THE STUDENT IS OBLIGATED TO PAY UPON ENROLLMENT: \$995.00

OPTIONAL TUTORING \$15.00/Hr

I understand that this is a legally binding contract. My signature below certifies that I have read, understood, and agreed to my rights and responsibilities, and that the institution's cancellation and refund policies have been clearly explained to me.

STUDENT SIGNATURE _____ **DATE** _____

This agreement is a legally binding instrument when signed by the student and accepted by the school.

CIEMT PROGRAM DIRECTOR SIGNATURE _____
CIEMT does not provide services or documents for English as-a-second-language students

The name of your program is _____.

Period covered by this enrollment agreement

Your Program Start Date _____ 2018 Your Program End Date _____ 2018

An enrollment agreement shall be written in language that is easily understood. If English is not the student's primary language, and the student is unable to understand the terms and conditions of the enrollment agreement, the student shall have the right to obtain a clear explanation of the terms and conditions and all cancellation and refund policies in his or her primary language.

**Any questions a student may have regarding this enrollment agreement that have not been satisfactorily answered by the institution may be directed to: Bureau for Private Postsecondary Education at
 2535 Capitol Oaks Drive, Suite 400 Sacramento California 95833
 P.O. Box 980818, West Sacramento CA 95833-0818
 Ph (888) 370-7589 or by Fax (916) 263-1897
 Ph (916) 431-6959 or by Fax (916) 263-1897 www.bppe.ca.gov**

Attendance Standards Policies

This is an accelerated course and course content is cumulative in nature, there is little room for tolerance when it comes to students being absent. CIEMT allows a student to be absent for only one (1) course class, with the condition that that class is made up by the student. **There are (6) classes which attendance are mandatory (all skills classes and review days).** Make-up classes will be given by approved CIEMT tutors only, the cost of which will be paid by the student (\$35.00 per hour) at the time the makeup class is given. **The second absence or missing any mandatory days will be cause for dismissal from the course.** If you are more than **one hour late** for a lecture class it will be calculated as if you had missed the entire class and must be made up in full at the students own expense. If you are more than **15 min late for a skills** day you must make up the skills you missed with private tutoring. More than **30 min late for a skills** day is cause for dismissal from the program. Use of cell phones or text messaging during class time is strictly prohibited. If you are caught using your cell phone you will be asked to leave immediately. If one of the above infractions occurs during one of the 6 mandatory days of course attendance it is cause for dismissal from the course. There is no probation period for any of the dismissal infractions. After dismissal from the course you may register and make payment for another available course at any time. CIEMT is a no tolerance school when it comes to violence and sexual harassment. Any violence or documented sexual harassment directed toward instructors or students is cause for dismissal.

Leave-of-absence Policy

Due to the accelerated nature of the course and that it is mandated by the state that the student attend a minimum amount of class time, students are not allowed a leave-of –absence from the course.

Dismissal Policies

If a student is absent for one of the six mandatory days they will be dismissed from the program at that time. If the absence occurs prior to the 60% of the course (the refund cut off percentage) the student will be issued a prorated refund. If the absence occurs after the refund cut off day, no refund will be issued. If the student is dismissed for using a cell phone during class time or for documented violence and/or sexual harassment the above refund policy will apply. An absence will be defined as being more than one hour late for a mandatory lecture day and more than thirty minutes late for a skills day.

Grading Policy for the EMT Basic Course

Pass/Fail Standards on Quizzes: All students will be required to achieve a cumulative score of 80% on all quizzes in order to qualify to take the final exam.

Pass/Fail Standard on Tests: All students will be required to score an 80% or higher to qualify for a completion certificate.

Pass/Fail Standards on Skills Examinations: All students will be required to hand in a completed weekly skills course evaluation sheet prior to taking the final skills exam. All students must have passing marks on all skills in order to qualify to take the final skills exam. The weekly skills course evaluation sheets must be signed and dated by an Associate Instructor or Program Director for each skill attempted. Passing or failing marks on weekly skills are evaluated by the student's cognitive understanding of the skills and achievement of the skills psychomotor objectives. All students will be required to pass the final skills examinations with 100% proficiency. The standard of 100% proficiency will be graded by evaluation and monitoring of skill time limits and critical criteria for each skill. The student will be allowed 10 minutes to successfully complete each skill. Critical criteria are a list of action that must be avoided in order for the student to pass his/her final skills exam. Critical criteria for each skill will be based on the critical criteria outlined in NREMT-B Skills evaluation sheets.

Makeup Procedures for Quizzes and Tests: All students will be allowed 5 (five) makeup quizzes. Makeup's are only for quizzes that were graded below the 80% pass requirement. Quiz makeups will be given 0.5 Hrs before class begins on any day prior to day 19 (final written testing). Only one quiz can be taken on any given day. All students will be allowed 1 (one) makeup final exam. The makeup final written exam will not be re-administered on the same day as the failed final exam. The written final makeup exam must however, be taken no later then 14 days after the original failed final exam was administered.

In order to graduate and receive a completion certificate from the CIEMT for the EMT-Basic course each student of record must pass the practical skills final exam described above, score a 80% or better on the final written exam and complete 24 hours clinical time.

Student Housing

CIEMT does not offer any student housing facilities on or off campus. There are no dormitory facilities under CIEMT's control and is not responsible to find or assist a student in finding housing. There are however numerous hotels in the area which charge anywhere from \$52-\$119 a night.

Student Complaint Procedure

The CIEMT has designated the school program director, Matthew Goodman EMT-P, as the person to receive and resolve student complaints. A student may lodge a complaint by communicating orally or in writing to any teacher, administrator, admissions personnel, or counselor. The recipient of the complaint shall transmit it as soon as possible to the person authorized to resolve complaints. The designated person shall have the authority and duty to do all of the following:

1. Make an appropriate entry in the log of student complaints.
2. Investigate the complaints thoroughly, which may include interviewing all people and review of any documents related to or potentially related to the complaint.
3. Reject, compromise, or resolve the complaint in any reasonable manner after an investigation has been completed.
4. Record a summary of the complaint, its disposition, and reasons; place a copy of the summary, along with any other related documents, in the student's file and make an appropriate entry in the log of student complaints.

The student's participation in the complaint procedure and the disposition of a student's complaint shall not limit or waive any of the student's rights or remedies.

Placement Services

CIEMT does not offer any placement services.

Language Proficiency & English-as-a second language

There is no specific level of English proficiency required to take an EMT course. However, it is highly recommended that the student have a minimum of a 9th grade reading level. This is because most EMT text books are written to approximately a 9th grade reading level. CIEMT does not offer ESL instruction at the present time.

Visa Students from other Countries

CIEMT does not admit students on visa from other countries

Distance Education

CIEMT offers one distance education course, The Los Angeles Scope of Practice. This course is available through our web site www.ciemt.com.

Retention of Records

CIEMT shall maintain student records for each student for five years after the date of the student's graduation, withdrawal, or termination. These course records will be kept whether or not the student completes the educational service. Transcripts for students are maintained permanently.

CIEMT is a private school and has not entered into an articulation or transfer of credit agreement with any college or university. **The course does not provide the student with any collage credits towards any degree.** This includes any credit for prior "experiential learning". CIEMT does not accept credit from other institutions towards the CIEMT EMT certification course. Admission to CIEMT is open to all students to attend an EMT-Basic course. Registration for all courses can be done on line at www.ciemt.com

Eligibility for State Certification

After taking and approved EMT training program and passing NREMT exam (the state certification exam) the student is not a certified EMT. In order to become a certified EMT the student must make application to the

State of California. This can be done by submitting an application to any local area EMS agency in the State of California. The student will need a completion certification from an approved EMT program, the NREMT card sent to the student after passing the state exam and a current AED/CPR card. The student will also need a live computer figure print scan for a DOJ and FBI background investigation. State certification can be denied if the student has been convicted of specific legal offences. The list of these offences may be found on the State of California EMS Authority web site.

CIEMT is an approved EMT training institution by the State of California EMS Authority and Los Angeles County EMS agencies. CIEMT is not accredited by any “accrediting” agency recognized by the United States Department of Education.

NOTICE CONCERNING TRANSFERABILITY OF CREDITS AND CREDENTIALS EARNED AT OUR INSTITUTION

The transferability of credits you earn at CIEMT is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the completion certificate you earn in the CIEMT program is also at the complete discretion of the institution to which you may seek to transfer. If the completion certificate that you earn at this institution is not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your course work at the institution. For this reason you should make certain that your attendance at this institution meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending CIEMT to determine if your completion certificate will transfer.

CIEMT Faculty:

Program Director

Clinical Coordinator

Principal Instructor-----Matthew Goodman BA NREMT-P

Mr. Goodman is a graduate from the University of Southern California, a National Registry Paramedic and has successfully completed the National Association of EMS Educators course *Foundations of EMS Educators*. Mr. Goodman started working in EMS education in June of 1999 for the UCLA Center for Prehospital Care. He progressed through the ranks to become a Senior Clinical Instructor II. In June of 2000 he started working at the School of EMT and became the Principal Instructor at that institution in 2001. He is a long time member of the Los Angeles County Department of Health Services EMS Agency-Skills Advisory Committee, which formulates practical skill procedure for the entire County of Los Angeles. He is currently the President of The California Counsel of EMS Educators and member of the Los Angeles County EMS Task Force.

Principal Instructor-----Mike Wilson EMT-B

Mr. Wilson began his career in EMS in the mid 1970's as a lifeguard, swimming/diving instructor and a first aide/cpr instructor. He continued his training and worked as a volunteer firefighter from 1980 thru 1983 during which time he also became an EMT and worked in a first in area as an Emergency Medical Technician. He became certified as a Paramedic in June of 1983 and worked full time as a Paramedic until late 1989 at which time he began teaching Emergency Medical Technicians at College of Oceaneering in southern California. Since leaving College of Oceaneering in 1999 he continued to teach EMT's as a contract instructor for the UCLA Center for Prehospital Care as well as privately. He also, has successfully completed the National Association of EMS Educators course *Foundations of EMS Educators*.

Admission Policies

The only prerequisites for the EMT-Basic course are that the student has a current American Heart Association CPR/AED Healthcare Provider card. (CIEMT will gladly provide the AHA certification at a reduced cost for students currently enrolled in the CIEMT EMT-Basic Course. This course is given right after Rules and Regulations on the start date of each program.) Students must also hand in a copy of their GED or High school diploma which is a requirement per the Bureau for Private Postsecondary Education.

Any questions a student may have regarding this enrollment agreement that have not been satisfactorily answered by the institution may be directed to: Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400 Sacramento California 95833 P.O. Box 980818, West Sacramento CA 95833-0818 Ph (888) 370-7589 or by Fax (916) 263-1897 Ph (916) 431-6959 or by Fax (916) 263-1897 www.bppe.ca.gov

California Institute of Emergency Medical Training - Hybrid Enrollment Agreement
Skills instruction will be provided at these locations:
2669 Myrtle Ave. # 201-203 Long Beach, CA 90755 (Main Campus)
13933 Crenshaw Blvd Hawthorne CA 90250 (Satellite Campus)

This program consists of a combination of Online work and classroom sessions (for practical skill training, practical skill testing, final written testing) and is designed to give the student the skill and knowledge needed to function as a working Emergency Medical Technician and to facilitate passing the National Registry Exam. All equipment required for the practical skills such as stethoscopes, blood pressure cuffs, splinting devices and spinal boards will be provided by the school at no cost to the student. The program is intended for those who want to gain employment as a firefighter, emergency care technician at a hospital, as an ambulance driver or attendant. It is also for those individuals who are planning on attempting to obtain a higher level of medical training such as RN, PA or MD as an enhancement for the competitive application process for those professions.

Initial Certification Program for Emergency Medical Technician (EMT):

Didactic & Skills	159 Hrs
Clinical	24 Hrs
CIEMT On-Line	20 Hrs
Total Class	203 Hrs

Cancellation and refund policy: STUDENT'S RIGHT TO CANCEL

Students are required to submit a two hundred dollar (\$200.00) registration fee as a condition of registration for the Hybrid for EMT Program. Cancellation will only provide the student a full refund only if cancellation is made Ten (10) working days prior to the start date of the class in which the student has registered. If cancellation is made less than ten working days prior to the start date of the course, the registration fee (\$200.00) is considered non-refundable. Cancellation MUST be done by sending a date verifiable e-mail to the CIEMT course program directors e-mail address. If the provisions of cancellation described herein are not met the **registration fee is considered non-refundable.** (Matthew Goodman CIEMT Program Director, 562 989-1520, Admin@CIEMT.COM)

Student Services:

If necessary, academic counseling will be provided at no cost to the student at the start of the second week and third week of the Initial Certification Program for the Hybrid Emergency Medical Technician course. The need for counseling and subsequent tutorial recommendations will be determined by a thorough review of both academic grades on daily quizzes and practical skills performance evaluation. Tutoring will be available for a nominal fee by qualified CIEMT instructors, approved and designated by the program director. It is the student's responsibility to seek assistance and or tutoring when he/she feels it may be needed.

The CIEMT refund policy for the Hybrid EMT Program: Students who withdraw from the Hybrid EMT Program prior to the 60 percent point (prior to the start of Skills Session # 2) of the course will receive a prorated refund calculated as follows.

1. A registration fee of \$200 dollars will be deducted from the total tuition.
2. The remaining figure will be divided by the number of expected hours spent in the program. Each "Section" of the Hybrid EMT Program will be assigned a number of hours based upon estimated time needed to complete each section. The course consists of 179 hours of instruction over a 10 week period. You will spend on average 17.9 hours per week or 2.56 hours per day.
3. The sum arrived at through the calculation of #2 is the cost per hour for the training.
4. The amount owed by the student is derived by multiplying the total expected hours spent in the Hybrid program by the hourly charge for instruction plus the amount of the registration fee.
5. The refund shall be any amount in excess of the figure derived in #4.
6. The student must exercise his or her right to cancel or withdraw before 60% of the Hybrid EMT Program is completed.
7. The student must exercise his or her right to cancel or withdraw before attending skills day 2. For your EMT program the date will be _____20

Example: A student withdraws from the CIEMT HYBRID EMT course on Friday of Week 5 in the course. This is day 33 of the course or 84.5 hours into the course. The refund of tuition would be calculated as follows:

1. \$1195.00 Course Fee - \$200.00 Registration Fee = \$995.00
2. \$995.00 divided by the number of hours in the program 179 Hrs = \$5.56 per hour.
3. The amount owed by the student would be 84.5 hours X the hourly rate of \$5.56 = \$469.82 plus the registration fee of \$200.00 equaling a student owed amount of \$669.82
4. The amount in excess and refund to the student would be tuition amount \$1195.00 – \$669.82 the amount owed by the student, which would equal a refund amount paid to the student of \$525.18.

Note: Students that reach the 60 percent point (by the start of Skill Session #2) in the Hybrid EMT Program will receive no refund. To officially withdraw from the course the student MUST send date verifiable e-mail to the CIEMT course program directors e-mail address admin@ciemt.com.

Student Tuition Recovery Fund (STRF): "You must pay the state-imposed assessment for the Student Tuition Recovery Fund (STRF) if all of the following applies to you:

3. You are a student, who is a California resident, or are enrolled in a residency program, and prepay all or part of your tuition either by cash, guaranteed student loans, or personal loans, and
4. Your total charges are not paid by any third-party payer such as an employer, government program or other payer unless you have a separate agreement to repay the third party.

You are not eligible for protection from the STRF and you are not required to pay the STRF assessment, if either of the following applies:

3. You are not a California resident, or are not enrolled in a residency program, or
4. Your total charges are paid by a third party, such as an employer, government program or other payer, and you have no separate agreement to repay the third party."

(b) In addition to the statement described under subdivision (a) of this section, a qualifying institution shall include the following statement on its current schedule of student charges:

"The State of California created the Student Tuition Recovery Fund (STRF) to relieve or mitigate economic losses suffered students who are California residents, or are enrolled in a residency program attending certain schools regulated by the Bureau for Private Postsecondary and Vocational Education. You may be eligible for STRF if you are a California resident or are enrolled in a residency program, prepaid tuition, paid the STRF assessment, and suffered an economic loss as a result of any of the following:

6. The school closed before the course of instruction was completed.
7. The school's failure to pay refunds or charges on behalf of a student to a third party for license fees or any other purpose, or to provide equipment or materials for which a charge was collected within 180 days before the closure of the school.
8. The school's failure to pay or reimburse loan proceeds under a federally guaranteed student loan program as required by law or to pay or reimburse proceeds received by the school prior to closure in excess of tuition and other costs. There was a material failure to comply with the Act or this Division within 30 days before the school closed or, if the material failure began earlier than 30 days prior to closure, the period determined by the Bureau.
9. There was a material failure to comply with the Act or this Division within 30 days before the school closed or, if the material failure began earlier than 30 days prior to closure, the period determined by the Bureau.

10. An inability after diligent efforts to prosecute, prove, and collect on a judgment against the institution for a violation of the “Act.” However, no claim can be paid to any student without a social security number or a taxpayer identification number.

If the Student has received federal student financial aid funds, the student is entitled to a refund of moneys not paid from federal student financial aid program funds. Cancellation or withdraw from the program is defined as either directly speaking to the CIEMT course program director or sending a date verifiable e-mail to the CIEMT course program directors e-mail address. If the provisions of cancellation described herein are not met the deposit is considered non-refundable. (Matt Goodman, CIEMT Program Director, 562 989-1520, ADNIN@CIEMT.COM)

If the student is eligible for a student loan and the student defaults on a **federal or state** loan, both of the following may occur: The federal or state government or loan guarantee agency may take action against the student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan. The student may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid. If the student obtains a loan to pay for an educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount any refund.

NOTICE CONCERNING TRANSFERABILITY OF CREDITS AND CREDENTIALS EARNED AT OUR INSTITUTION

The transferability of credits you earn at CIEMT is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the completion certificate you earn in the CIEMT EMT-Basic program is also at the complete discretion of the institution to which you may seek to transfer. If the completion certificate that you earn at this institution is not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your course work at the institution. For this reason you should make certain that your attendance at this institution meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending CIEMT to determine if your completion certificate will transfer.

CIEMT is a private school and has not entered into an articulation or transfer of credit agreement with any college or university. **The course does not provide the student with any collage credits towards any degree.** This includes any credit for prior “experiential learning”.

Prior to signing this enrollment agreement, you must be given a catalog or brochure and a School Performance Fact Sheet, which you are encouraged to review prior to signing this agreement. These documents contain important policies and performance data for this institution. This institution is required to have you sign and date the information included in the School Performance Fact Sheet relating to completion rates, placement rates, certification exam passage rates, and salaries or wages, and the most recent three year cohort default rate, if applicable, prior to signing this agreement.

I certify that I have received/obtained the catalog, School Performance Fact Sheet and information regarding completion rates, placement rates, certification exam passage rates, and salaries or wages information, and the most recent three year cohort default rate, if applicable, included in the School Performance Fact Sheet, and have signed, initialed, and dated the information provided in the School Performance Fact Sheet.

Downloadable from our web site at ciemt.com

Student’s initials _____

Complaints: A student or any member of the public may file a complaint about this institution with the **Bureau for Private Postsecondary Education** by calling 1 (888) 370-7589 or by completing a complaint form, which can be obtained on the bureau’s internet Web site at www.bppe.ca.gov

THE FULL AMOUNT OF \$1195 (ELEVEN HUNDRED AND NINETY FIVE DOLLARS) IS THE TOTAL CHARGE TO ATTEND THE INITIAL CERTIFICATION PROGRAM FOR EMT AND IS DUE IN FULL NO LATER THEN THE FIRST DAY OF INSTRUCTION OF THE COURSE.

INITIAL CERTIFICATION PROGRAM FOR EMT \$889.10 +
REGISTRATION FEE \$200.00 (non-refundable within 10 working days of course)
E-TEXTBOOK FEE FROM MYBRADYLAB.COM \$105.90

TOTAL COURSE CHARGE \$1195.00

YOU ARE RESPONSIBLE FOR THIS AMOUNT. IF YOU GET A STUDENT LOAN, YOU ARE RESPONSIBLE FOR REPAYING THE LOAN AMOUNT PLUS ANY INTEREST.

TOTAL CHARGES FOR THE CURRENT PERIOD OF ATTENDANCE: \$1195.00

ESTIMATED TOTAL CHARGES FOR THE ENTIRE EDUCATIONAL PROGRAM: \$1195.00

THE TOTAL CHARGES THE STUDENT IS OBLIGATED TO PAY UPON ENROLLMENT: \$1195.00

OPTIONAL TUTORING \$15.00/Hr

I understand that this is a legally binding contract. My signature below certifies that I have read, understood, and agreed to my rights and responsibilities, and that the institution’s cancellation and refund policies have been clearly explained to me.

STUDENT SIGNATURE _____ DATE _____

This agreement is a legally binding instrument when signed by the student and accepted by the school.

CIEMT PROGRAM DIRECTOR SIGNATURE _____

CIEMT does not provide services or documents for English as-a-second-language students

The name of your program is _____.	
Period covered by this enrollment agreement	
Your Program Start Date _____ 2018	Your Program End Date _____ 2018

An enrollment agreement shall be written in language that is easily understood. If English is not the student’s primary language, and the student is unable to understand the terms and conditions of the enrollment agreement, the student shall have the right to obtain a clear explanation of the terms and conditions and all cancellation and refund policies in his or her primary language.

**Any questions a student may have regarding this enrollment agreement that have not been satisfactorily answered by the institution may be directed to: Bureau for Private Postsecondary Education at
2535 Capitol Oaks Drive, Suite 400 Sacramento California 95833
P.O. Box 980818, West Sacramento CA 95833-0818
Ph (888) 370-7589 or by Fax (916) 263-1897
Ph (916) 431-6959 or by Fax (916) 263-1897 www.bppe.ca.gov**

California Institute of Emergency Medical Training
Attendance/Testing Standards/Rules and Regulations Hybrid Course

This is a Hybrid course and content is cumulative in nature. To succeed, students must keep up with the online course work and attend all assigned Skill Days and Online classroom sessions. While online work can be done at the students chosen time, attendance for all of the Skill Days and Online classroom sessions is MANDATORY! Students MUST ARRANGE THEIR SCHEDULE TO ATTEND THESE MANDATORY SESSIONS.

- A. **Missing any of the Skill Days will result in being dismissed from the course.** Being more than **30 minutes late** for a **Skill Day** is considered missing the entire day and will result in dismissal from the Hybrid EMT Program.
- B. Use of cell phones or text messaging during class time is strictly prohibited. Using a cell phone during Instructional time on either the Skill Days (except at scheduled breaks) will result in you being dropped from the Hybrid EMT Program.
- C. CIEMT is a no tolerance school when it comes to violence and sexual harassment. Any violence or documented sexual harassment directed toward instructors or students is cause for dismissal.

Leave-of-absence Policy: Because of the nature of the course, students are not allowed a leave-of-absence. If something occurs and the student is not able to complete the course they are enrolled in, they can drop the class and receive their pro-rated refund if they drop before the 60% point in the course. Under certain circumstances, and only at the discretion of the Program Director and the Hybrid EMT course Instructor, a student in the Hybrid EMT Course may be allowed to “roll out” of the class they are in and apply their refund to a future class (within 6 months of the course the student dropped). They can then “enroll” in that future course restarting where they left off at the time they rolled out and receive credit for the time already spent in the prior course. Should a student choose this option there will be a \$200.00 “Registration Fee” when they re-enroll. All skills session for the new course must be attended as part of this agreement.

Dismissal Policies: If a student is absent for one of the Skill Days they will be dismissed from the program. If the absence occurs prior to the 60% of the course the student will be issued a prorated refund. If the absence occurs after the refund cut off day, no refund will be issued. If the student is dismissed for using a cell phone during class time, documented violence and/or sexual harassment, the above refund policy will apply. An absence will be defined as being more than 30 minutes late for a Skill Day.

Grading Policy for the Hybrid EMT Course

Pass/Fail Standards on Quizzes: All students will be required to have at least an 80% quiz average in order to qualify to take the Final Written Exam. All quizzes are online in the Hybrid EMT Course and can be retaken multiple times in order to pass them. Section Tests are also online and only 1 retake is allowed on each Section Test.

Pass/Fail Standard on Final Written Test: All students will be required to score 80% or higher on the Final Written test (held at one of the CIEMT campuses) AND successfully pass the Final Practical exam to receive a Certificate of Completion for the Hybrid EMT Course.

Pass/Fail Standards on Skills Examinations: All students will be required to pass the final skills examinations with 100% proficiency. The standard of 100% proficiency will be graded by evaluation and monitoring of skill time limits and critical criteria for each skill. The student will be allowed 10 minutes to successfully complete each skill. Critical criteria are a list of actions that must be performed in order for the student to pass his/her final skills exam. Critical criteria for each skill will be based on the critical criteria outlined in Los Angeles County EMS Skills evaluation sheets.

Makeup Procedures for Quizzes and Tests: All students will be allowed 1 (one) retake on the Final Written Exam. The makeup Final Written Exam will not be re-administered on the same day as the failed Final Written Exam. The Final Written Exam retake exam must however, be taken no later than 14 days after the date they failed the original Final Written Exam. There is a \$75.00 Retake fee for the Final Written Exam.

EMT Continuing Education

This course enables EMT-Basic certified students to obtain the 24 hours of continuing education and to take the practical skill exam required by the County of Los Angeles EMS Agency and the State of California for renewal of EMT-Basic certification. The course objective is to refresh didactic knowledge and practical skills the EMT-Basic student learned in their initial certification course. Equipment required for the course of study such as stethoscopes, blood pressure cuffs, splitting devices and spinal boards will be provided by the school at no cost to the student.

The course of instruction fee is thirty dollars per seven-hour block of course content. Students needing continuing education are not required by CIEMT to take a full twenty four (24) hours of CE. Students are required to attend seven (7) hours minimum at one time to receive seven (7) hours worth of CE. If the student requires a practical skills exam the fee is eighty-five dollars for the Skills Review class (6) hours worth of CE and includes one re-test if necessary.

EMT Refresher/Continuing Education	\$30.00 per 7hrs of CE
Practical Skills Review CE and Testing Fee	\$85.00 6hrs of CE

TOTAL COURSE CHARGE

The full amount is due as a lump sum and paid to CIEMT no later then the beginning of the first day of instruction of the classes.

CIEMT Faculty:

Program Director
 Clinical Coordinator
 Principal Instructor-----Matthew Goodman BA NREMT-P

Mr. Goodman is a graduate from the University of Southern California, a National Registry Paramedic and has successfully completed the National Association of EMS Educators course *Foundations of EMS Educators*. Mr. Goodman started working in EMS education in June of 1999 for the UCLA Center for Prehospital Care. He progressed through the ranks to become a Senior Clinical Instructor II. In June of 2000 he started working at the School of EMT and became the schools Principal Instructor in 2001. He is a long time member of the Los Angeles County Department of Health Services EMS Agency-Skills Advisory Committee, which formulates practical skill procedure for the entire County of Los Angeles.

Attendance Policy

Students are eligible for CE hours for classes in which the student was present and attended a full lesson and passed the required written skills exam.

Cancellation and refund policy: STUDENTS RIGHT TO CANCEL

Students who require CE hours or a practical skills exam must pay in full at the time of registration. Cancellation of a registered CE class or practical skills exam can be made anytime up until twenty four (24) hours before the first class or course with a full refund. If cancellation is less then twenty-four hours before the registered start date of the CE hours class or practical skills exam the payment is considered non-refundable. Program Director Matthew Goodman. (562) 989-1520 mg@ciemt.com

Student Services:

Student services at the CIEMT consist of both a reference library and online web access at the school, to broaden student research options. If necessary, academic counseling will be provided at no cost to the student.

Grading Policy

The student may attend any four (4) lectures given as part of the CIEMT initial certification course to satisfy the required 24 hours of continuing education. The student may then attend a once a month practical skills exam (if necessary) to complete the County of Los Angeles EMS Agency and the State of California requirements for re-certification. The student must take a 25 question written exam for each didactic class attended to complete the County of Los Angeles EMS Agency requirement for re-certification. All students will be required to score 76% or higher on the written exams and pass the practical skills exam (if necessary) to qualify for a completion certificate.

Makeup Procedures for Tests

All students will be allowed 1 (one) makeup of the written exam for each class attended.

Pass/Fail Standards on Skills Examinations:

All students will be required to pass the final skills examinations with 100% proficiency. The standard of 100% proficiency will be graded by evaluation and monitoring of skill time limits and critical criteria for each skill. The student will be allowed 10 minutes to successfully complete each skill. Critical criteria are a list of action that must be avoided in order for the student to pass his/her final skills exam. Critical criteria for each skill will be based on the critical criteria outlined in NREMT-B Skills evaluation sheets.

Student Tuition Recovery Fund-Disclosure

The Student Tuition Recovery Fund (STRF) was established by the legislature to protect any California residents who attends a private postsecondary institution from losing money if you prepaid tuition and suffered a financial loss as a result of the school closing, failing to live up to its enrollment agreement, or refusing to pay a court judgment.

To be eligible for STRF, you must be a “California resident” and reside in California at the time the enrollment agreement is signed or when you receive lessons at a California mailing address from an approved institution offering correspondence instruction. Students who are temporarily residing in California for the sole purpose of pursuing an education, specifically those who hold students visas, are not considered a “California resident”.

To qualify for STRF reimbursement you must file a STRF application within one year of receiving notice from the Bureau that the school is closed. If you do not receive notice from the Bureau, you have four years from the date of closure to file a STRF application. If a judgment is obtained you must file a STRF application within two years of the final judgment.

Student Complaint Procedure

The CIEMT has designated the school program director, Matthew Goodman EMT-P, as the person to receive and resolve student complaints. A student may lodge a complaint by communicating it orally or in writing to any teacher, administrator, admissions personnel, or counselor. The recipient of the complaint shall transmit it as soon as possible to the person authorized to resolve complaints. The designated person shall have the authority and duty to do all of the following:

1. Make an appropriate entry in the log of student complaints.
2. Investigate the complaints thoroughly, which may include interviewing all people and review of any documents related to or potentially related to the complaint.
3. Reject, compromise, or resolve the complaint in any reasonable manner after an investigation has been completed.
4. Record a summary of the complaint, its disposition, and reasons; place a copy of the summary, along with any other related documents, in the student’s file and make an appropriate entry in the log of student complaints.

The student’s participation in the complaint procedure and the disposition of a student’s complaint shall not limit or waive any of the student’s rights or remedies.

English-as-a second language

CIEMT does not offer ESL instruction at the present time.

Any questions a student may have regarding this enrollment agreement that have not been satisfactorily answered by the institution may be directed to: Bureau for Private Postsecondary Education at

2535 Capitol Oaks Drive, Suite 400 Sacramento California 95833

P.O. Box 980818, West Sacramento CA 95833-0818

Ph (888) 370-7589 or by Fax (916) 263-1897

Ph (916) 431-6959 or by Fax (916) 263-1897 www.bppe.ca.gov

EMT-Basic 24 Hr. Refresher 4 day Course

This course enables EMT-Basic certified students to obtain the 24 hours of continuing education and to take the practical skill exam required by the County of Los Angeles EMS Agency and the State of California for renewal of EMT-Basic certification. The course objective is to refresh didactic knowledge and practical skills the EMT-Basic student learned in their initial certification course. Equipment required for the course of study such as stethoscopes, blood pressure cuffs, splinting devices and spinal boards will be provided by the school at no cost to the student.

The student must attend all four (4) days of the refresher course. Each student will be given a refresher guidebook designed by the CIEMT and required for the refresher course. There are not textbooks for this course. The students will be required to take a written and practical skills test at the end of the course to complete the County of Los Angeles DHS requirements for re-certification.

EMT-Basic Refresher 4 day Course \$180.00
 Students who require the EMT-Basic Refresher Course must pay in full at the time of registration.

Refresher Course Hrs.

Didactic	18.0 Hrs
Practical Skills	<u>6.0 Hrs</u>
Total Course Hrs	24.0 Hrs
Practical Skills Testing	0.75 Hrs each student
Written Exam	2.5 Hrs

CIEMT Faculty:

Principal Instructor-----Mike Wilson EMT-B

Mr. Wilson began his career in EMS in the mid 1970's as a lifeguard, swimming/diving instructor and a first aide/cpr instructor. He continued his training and worked as a volunteer firefighter from 1980 thru 1983 during which time he also became an EMT and worked in a first in area as an Emergency Medical Technician. He became certified as a Paramedic in June of 1983 and worked full time as a Paramedic until late 1989 at which time he began teaching Emergency Medical Technicians at College of Oceaneering in southern California. Since leaving College of Oceaneering in 1999 he continued to teach EMT's as a contract instructor for the UCLA Center for Prehospital Care as well as privately. He also, has successfully completed the National Association of EMS Educators course *Foundations of EMS Educators*.

Attendance Policy

Students must attend every class of this four-day course in order to receive twenty four (24) hours of continuing education.

Cancellation and refund policy: STUDENTS RIGHT TO CANCEL

Students who require the EMT-Basic Refresher Course must pay in full at the time of registration. Cancellation of a registered EMT-Basic Refresher Course can be made anytime up until twenty four (24) hours before the course with a full refund. The student has the option to use the payment as a credit for future EMT-Basic Refresher Course. If cancellation is less than twenty-four hours (24) before the registered start date of the EMT-Basic Refresher Course the payment is considered non-refundable. Program Director Matthew Goodman. (562) 989-1520 admin@ciemt.com

Student Services:

Student services at the CIEMT consist of both a reference library and online web access at the school to broaden student research options. If necessary, academic counseling will be provided at no cost to the student.

Grading Policy

Pass/Fail Standard on Tests: All students will be required to score an 80% or higher to qualify for a completion certificate.

Pass/Fail Standards on Skills Examinations:

All students will be required to pass the final skills examinations with 100% proficiency. The standard of 100% proficiency will be graded by evaluation and monitoring of skill time limits and critical criteria for each skill. The student will be allowed 10 minutes to successfully complete each skill. Critical criteria are a list of action that must be avoided in order for the student to pass his/her final skills exam. Critical criteria for each skill will be based on the critical criteria outlined in L.A. County Skills evaluation sheets.

Makeup Procedures for Tests

All students will be allowed 1 (one) makeup final exam. The makeup final written exam will not be re-administered on the same day as the failed final exam. The written final makeup exam must however, be taken no later than 14 days after the original failed final exam was administered.

Student Tuition Recovery Fund-Disclosure

The Student Tuition Recovery Fund (STRF) was established by the legislature to protect any California residents who attend a private postsecondary institution from losing money if you prepaid tuition and suffered a financial loss as a result of the school closing, failing to live up to its enrollment agreement, or refusing to pay a court judgment.

To be eligible for STRF, you must be a “California resident” and reside in California at the time the enrollment agreement is signed or when you receive lessons at a California mailing address from an approved institution offering correspondence instruction. Students who are temporarily residing in California for the sole purpose of pursuing an education, specifically those who hold student visas, are not considered a “California resident”.

To qualify for STRF reimbursement you must file a STRF application within one year of receiving notice from the Bureau that the school is closed. If you do not receive notice from the Bureau, you have four years from the date of closure to file a STRF application. If a judgment is obtained you must file a STRF application within two years of the final judgment.

It is important that you keep copies of the enrollment agreement, financial aid papers, receipts or any other information that documents the monies paid to the school. Questions regarding the STRF may be directed to the Bureau for Private Postsecondary and Vocational Education, 1825 North Market Blvd. Suite S-202 Sacramento, CA 95834, and (916) 574-7783

Student Complaint Procedure

The CIEMT has designated the school program director, Matthew Goodman EMT-P as the person to receive and resolve student complaints. A student may lodge a complaint by communicating orally or in writing to any teacher, administrator, admissions personnel, or counselor. The recipient of the complaint shall transmit it as soon as possible to the person authorized to resolve complaints. The designated person shall have the authority and duty to do all of the following:

1. Make an appropriate entry in the log of student complaints.
2. Investigate the complaints thoroughly, which may include interviewing all people and review of any documents related to or potentially related to the complaint.
3. Reject, compromise, or resolve the complaint in any reasonable manner after an investigation has been completed.
4. Record a summary of the complaint, its disposition, and reasons; place a copy of the summary, along with any other related documents, in the student’s file and make an appropriate entry in the log of student complaints.

The student’s participation in the complaint procedure and the disposition of a student’s complaint shall not limit or waive any of the student’s rights or remedies.

English-as-a second language

CIEMT does not offer ESL instruction at the present time.

**Any questions a student may have regarding this enrollment agreement that have not been satisfactorily answered by the institution may be directed to: Bureau for Private Postsecondary Education at
2535 Capitol Oaks Drive, Suite 400 Sacramento California 95833
P.O. Box 980818, West Sacramento CA 95833-0818
Ph (888) 370-7589 or by Fax (916) 263-1897
Ph (916) 431-6959 or by Fax (916) 263-1897 www.bppe.ca.gov**

American Heart Association
CPR-(Heart Saver and Healthcare Provider) Automated External Defibrillation (AED) and First Aid.

The educational objectives of American Heart Association CPR (Heart Saver and Healthcare Provider) Automated External Defibrillation (AED) and First Aid classes is to teach the students the fundamentals and skills required for basic life support in the hospital and prehospital setting. The heart saver and first aid classes are designed for non-emergency care personnel who want to have an adequate level of training, usually as an enhancement to an existing job. These jobs would include, but not limited to, teachers, security personnel, office personnel and parents with young children. The Healthcare Provider and AED classes are a prerequisite of any initial EMT-basic certification class in the State of California and a requirement of employment for many hospital staff personnel.

<u>American Heart Association- Full Classes</u>	
CPR Heart Saver	\$50.00
CPR/AED Healthcare Provider	\$65.00
CPR/AED Healthcare Provider Renewal	\$45.00
CPR/AED Healthcare Provider (Students currently enrolled in the EMT-Basic course)	\$30.00
Automated External Defibrillation (AED)	\$50.00
First Aid	\$50.00

American Heart Association Course Hrs.

CPR Heart Saver	5-6 Hours
CPR/AED Healthcare Provider	6-7 Hours
CPR/AED Healthcare Provider Renewal	4-5 Hours
Automated External Defibrillation (AED)	3.5-4 Hours
First Aid	4 Hours

The Course of instruction fee is for a single American Heart Association class. The fee is per student per class. Individual classes include CPR Heart Saver, CPR/AED Healthcare Provider, Automated External Defibrillation (AED) and First Aid. Course fee’s may be higher if private or semi-private classes are required.

CIEMT Faculty:

Program Director
 Clinical Coordinator
 Principal Instructor-----Matthew Goodman BA NREMT-P

Mr. Goodman is a graduate from the University of Southern California, a National Registry Paramedic and has successfully completed the National Association of EMS Educators course *Foundations of EMS Educators*. Mr. Goodman started working in EMS education in June of 1999 for the UCLA Center for Prehospital Care. He progressed through the ranks to become a Senior Clinical Instructor II. In June of 2000 he started working at the School of EMT and became the schools Principal Instructor in 2001. He is a long time member of the Los Angeles County Department of Health Services EMS Agency-Skills Advisory Committee, which formulates practical skill procedure for the entire County of Los Angeles.

Cancellation and refund policy: STUDENTS RIGHT TO CANCEL

Individual Students who have enrolled in any of the American Heart Association classes may cancel at any time before the start of the class the student has enrolled. There are no advance deposits taken for individual students who wish to take an American Heart Association class. Any deposits taken for prearranged group AHA classes are considered non-refundable.

Grading Policy

Pass/Fail Standard on Tests: All students will be required to score an 85% or higher to qualify for a completion certificate.

Makeup Procedures for Tests

All students will be allowed 1 (one) makeup exam.

Student Tuition Recovery Fund-Disclosure

The Student Tuition Recovery Fund (STRF) was established by the legislature to protect any California residents who attends a private postsecondary institution from losing money if you prepaid tuition and suffered a financial loss as a result of the school closing, failing to live up to its enrollment agreement, or refusing to pay a court judgment.

To be eligible for STRF, you must be a “California resident” and reside in California at the time the enrollment agreement is signed or when you receive lessons at a California mailing address from an approved institution offering correspondence instruction. Students who are temporarily residing in California for the sole purpose of pursuing an education, specifically those who hold students visas, are not considered a “California resident”.

To qualify for STRF reimbursement you must file a STRF application within one year of receiving notice from the Bureau that the school is closed. If you do not receive notice from the Bureau, you have four years from the date of closure to file a STRF application. If a judgment is obtained you must file a STRF application within two years of the final judgment.

Student Complaint Procedure

The CIEMT has designated the school program director, Matthew Goodman EMT-P as the person to receive and resolve student complaints. A student may lodge a complaint by communicating orally or in writing to any teacher, administrator, admissions personnel, or counselor. The recipient of the complaint shall transmit it as soon as possible to the person authorized to resolve complaints. The designated person shall have the authority and duty to do all of the following:

1. Make an appropriate entry in the log of student complaints.
 2. Investigate the complaints thoroughly, which may include interviewing all people and review of any documents related to or potentially related to the complaint.
 3. Reject, compromise, or resolve the complaint in any reasonable manner after an investigation has been completed.
 4. Record a summary of the complaint, its disposition, and reasons; place a copy of the summary, along with any other related documents, in the student’s file and make an appropriate entry in the log of student complaints.
- The student’s participation in the complaint procedure and the disposition of a student’s complaint shall not limit or waive any of the student’s rights or remedies.

English-as-a second language

CIEMT does not offer ESL instruction at the present time.

Any questions a student may have regarding this enrollment agreement that have not been satisfactorily answered by the institution may be directed to: Bureau for Private Postsecondary Education at

2535 Capitol Oaks Drive, Suite 400 Sacramento California 95833

P.O. Box 980818, West Sacramento CA 95833-0818

Ph (888) 370-7589 or by Fax (916) 263-1897

Ph (916) 431-6959 or by Fax (916) 263-1897 www.bppe.ca.gov